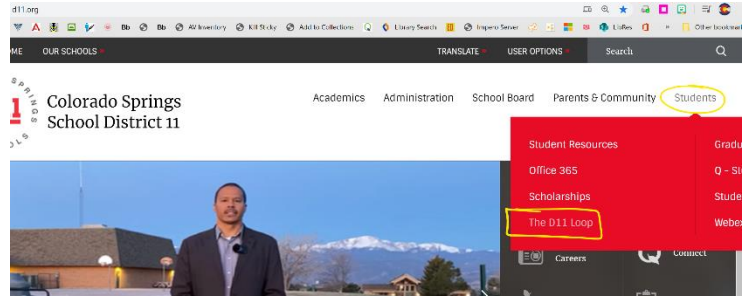


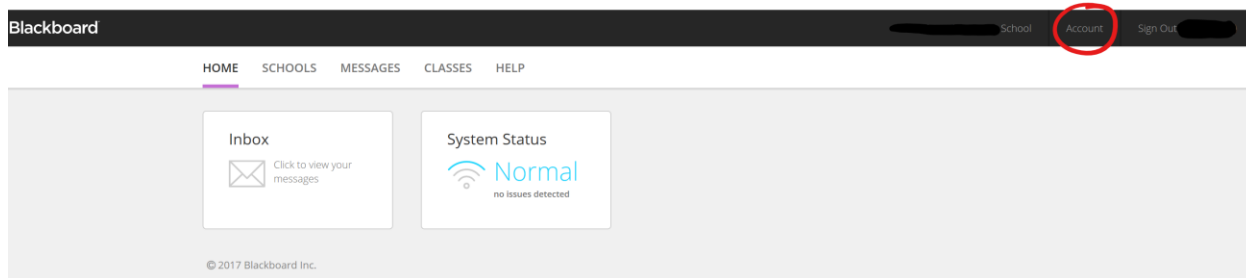
Not Receiving Emails From Teachers Using Blackboard Loop?

Go to **d11.org**, hover over **“Students”**, and select **“The D11 Loop”**

Log in to Black Board Loop with your D11 email and network password.

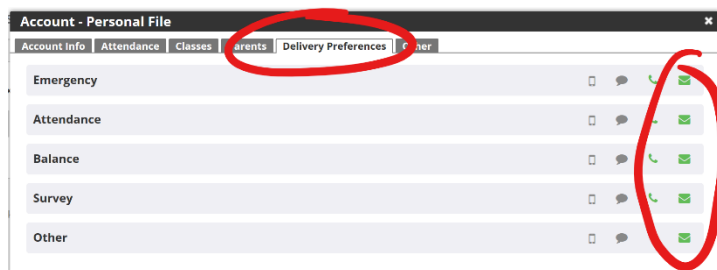
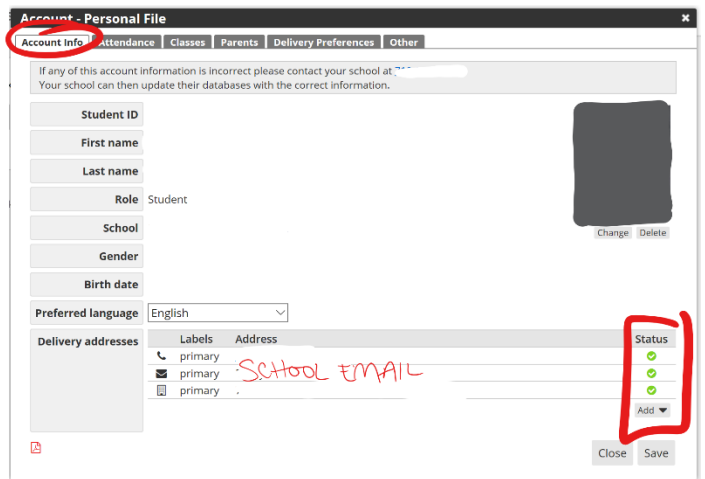


Once you have logged in, you will see a screen similar to the one below. Click **“account”** in black bar at the top.



Verify your information in 2 places

Account Info: Be sure there is green check next to your school email



Delivery Preferences: Be sure the envelop is green, indicating you will receive emails (these will go to the D11 email on the Account Info page)

Click **“save”** and exit