Go to the Employee Health Clinic

Cold & flu symptoms
Ear, throat, sinus infections
Minor fractures (fingers, toes)
Nausea, vomiting, diarrhea
Minor sprains, strains & splinters
Mild fevers
Rash, skin & eye infections
Minor cuts & burns
Stomach ailments
Urinary tract infections
Sore throat or cough
Sinuses & allergies
Bronchitis

Go to the Emergency Room

Severe chest pain or difficulty breathing
Compound fracture (when bone is visible)
Convulsions, seizures or loss of consciousness
Heavy, uncontrollable bleeding
Deep stab wounds or gunshot wounds
Moderate to severe burns
Poisoning
Head, neck or back injury
Pregnancy-related problems
Severe abdominal pain
Signs of heart attack, and/or stroke
Suicidal or homicidal feelings
Severe fever

How Using the EHC Will Save You Money

Using the right level of care at the right time is important for your health and finances. The employee health clinic copay is lower than the copay collected by accessing your primary care provider, urgent care or the emergency department. The goal is to treat you quickly so that you can live the life you love. We will work with your treating physician to ensure that care is coordinated and make any necessary referrals if needed.

<table>
<thead>
<tr>
<th>Service</th>
<th>Employee Health Clinic</th>
<th>Primary Care Physician</th>
<th>Urgent Care</th>
<th>Emergency Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office Visit</td>
<td>$20 copay</td>
<td>$35 copay</td>
<td>$60 copay</td>
<td>Deductible/Coinsurance</td>
</tr>
<tr>
<td>On-site Lab</td>
<td>+ Coinsurance</td>
<td>Deductible/Coinsurance</td>
<td>Deductible/Coinsurance</td>
<td>Deductible/Coinsurance</td>
</tr>
<tr>
<td>On-site X-ray</td>
<td>+ Coinsurance</td>
<td>Deductible/Coinsurance</td>
<td>Deductible/Coinsurance</td>
<td>Deductible/Coinsurance</td>
</tr>
</tbody>
</table>

When using the EHC, a copay will apply. If X-ray and/or Lab services are provided, then additional coinsurance applies.

What if your primary care physician is with Penrose-St. Francis Primary Care?

If you are currently seeing one of our physicians for primary care, then routine services, chronic condition management, and other non-EHC services will be billed under the primary care services benefit level and your regular copay will apply. If you are seen for the services listed as covered under the EHC, then inform the front desk staff to ensure the proper benefits are applied.
How to Access the D11 Employee Health Clinic

1. Call 719-776-4611 for an appointment.
2. Come to the clinic.
3. Walk-ins welcome.

What to Bring

- BEST Health Plan Member ID
- Photo ID
- Copay

What to Expect

- Short wait time
- Same day appointments
- In and out in under 60 minutes

Penrose-St. Francis Primary Care
Centura Health

3027 N. Circle Dr.
Colorado Springs, CO 80909

719-776-4611

Monday – Friday, 7 am – 7 pm
Saturday, 8 am – 5 pm
penrocestfrancis.org/psfpc

We are part of Centura Health, the region's leading health care network.
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