



Update: Action Required Machine- Readable Files

DOES THIS APPLY TO YOU?

As you know, one aspect of the Transparency in Coverage (TIC) Rule requires all plans to produce Machine Readable Files (MRFs) for members to access information about in- and out-of-network providers by July 1, 2022. These files provide details about providers in a consistent and standard format assisting members in understanding which providers are in-network and what they can expect to be charged for services from any provider for the services they perform.

COMPLIANCE REQUIREMENTS

A consumer-facing Machine-Readable File must be made available on a public website that does not include restrictions such as a password while ensuring consumers have search engine discoverability and accessibility, and the files must include detailed pricing which is updated monthly.

WHAT MARPAI WILL DO

Marpai is implementing a solution to house all MRFs with a directory. These discoverable and accessible files will be refreshed and updated monthly. We will activate the hyperlink on our website on July 1, 2022.

WHAT YOU NEED TO DO

In order to be compliant with the regulation, you need to add the hyperlink mrf.marpaihealth.com on your public website that does not have any restriction, such as a password, to access. We recommend using the following text to overlay the link: “[Plan Name] Machine Readable Files” on your website.

MARPAI COMPLIANCE

Marpai operates a world class Compliance department dedicated to keeping your plans fully compliant with the law. With increasing complexity and constant change in legislation, our team works diligently to stay ahead of it all to protect your members, assets and organization. We continually monitor legislation, evaluate the implications for our clients and develop solutions that save you money and minimize compliance risk. We bring unlimited access to best-in-class industry experts and attorneys who provide independent consultation and evaluation. We also work with leading industry associations and other organizations to drive change that serves the best interests of our clients.

If you'd like to learn more, please contact your Account Manager or Chris Thomas, Vice President of Compliance & Quality, at compliance@marpaihealth.com.



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