

District 11 Distance Learning: Internet Access Options

Dear D11 Families,

Many teachers, principals and other district staff continue to develop District 11 Distance Learning opportunities for all students found on the distance learning website: www.d11.org/distancelearning. This website will be updated routinely throughout our time away from in-person teaching. One of the biggest obstacles to a fully online option is internet access to all homes. We want to offer information that may help. The following list are free or low-cost options that can provide access for those who do not have it.

Home Internet Service

1. [Comcast Internet Essentials](#): First two months free, then \$9.95 per month for qualifying households. [Apply online](#) or call 1.855.846.8376
 - Comcast is expanding a service they already offer for low-income families called Internet Essentials. The service, which is normally \$9.95 a month, will be free for new customers for 60 days and is 25 MBPS. People hoping to sign up for the services can call 1-855-846-8376 for English and 1-855-765-6995 for Spanish.
2. [Spectrum Internet](#): 60 days of free access. Call 1.844.579.3743 to enroll.
 - Spectrum is offering free Wi-Fi and broadband access up to 100 MBPS to any household with K-12 and/or college students that doesn't already have Spectrum. Installation fees will be waived for these households, and anyone wishing to enroll will need to call 1-844-488-8395.
3. [Cox](#) isn't providing free internet, but they are offering service at a discount for 60 days. New customers to their "Starter" package will pay \$19.99 for 50 MBPS for 60 days. Their offer is valid through May 15.

Free Public Wi-Fi

1. [Spectrum Wifi Public Hotspots](#) (click on the link for a map): free until further notice
2. [Xfinity Wifi Public Hotspots](#) (click on the link for a map): free until further notice
3. [District 11 school parking lots](#): (click on the link for a map): All D11 school locations have free Wi-Fi turned on and can typically be accessed from the parking lots. Access and consistent connectivity may vary building to building.
 - If using a district issued device, the device will connect automatically.
 - If using a personal device, connect to the D11PUBLIC network. No login is required, but users must agree to terms of service.
 - Access is intended for students and families to access educational resources and information.
 - Use of D11 networks are monitored and filtered based upon our default student profile in accordance with the Children's Internet Protection Act (CIPA).

Your Cell Phone Carrier

1. [T-Mobile Customers](#): part of the New T-Mobile's 5G for Good initiative – is launching ahead of schedule for \$15 per month, half the price of the company's lowest smartphone plan. And Metro by T-Mobile is adding new, lower-cost options. Current customers also get unlimited smartphone data for the next 60 days (excluding roaming). Starting March 20, 2020, providing T-Mobile and Metro by T-Mobile customers on smartphone plans with hotspot data an additional 20GB of smartphone mobile hotspot (10GB per bill cycle for the next 60 days) for each voice line. (T-Mobile Connect excluded).
2. [Sprint Customers](#): Sprint is providing Unlimited data for 60 days to customers with metered data plans and giving 20 GB of free mobile hotspot to customers with hotspot-capable devices. Began March 18, 2020.
3. [AT&T Customers](#): Public Wi-Fi hotspots open for public use.