Use the D11 App to control what types of messages you receive - see https://www.d11.org/APP for more information.

Users can opt out of:
Phone calls: Call the Blackboard Phone Hotline at "855-502-STOP (855-502-7867)".
Text (SMS) messages: Reply STOP to any Blackboard system text or to "60680" for non-emergency messages. Reply STOP to "54968" to opt out of emergency messages.
Emails: Click the unsubscribe link from any email they receive.

Users can opt back into:
Phone calls: Call the Blackboard Phone Hotline at "855-502-STOP (855-502-7867)" from the phone line that has been opted out.
Text (SMS) messages: Reply START to "60680" from the phone line that has been opted out for non-emergency messages. Reply START to "54968" for emergency messages.