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## Food and Nutrition Services (FNS)

The Food and Nutrition Services department provides complete food services for Colorado Springs School District 11, which includes National School Lunch Program (NSLP), National School Breakfast Program (NSBP), After-School Snack Program, Summer Food Service Program (SFSP), Child and Adult Care Food Program (CACFP), and catering for school and District 11 functions. The department is revenue-based, operating on a profit and loss format. An internal District 11 leadership team manages the overall program. All products and services are delivered through the use of District 11 resources and produced in the kitchens throughout the District.

### 2015-2016 Department Key Performance Indicators

**Goal 1** High levels of satisfaction for all customers as measured by growth in average daily participation (ADP) total for all meal programs.

**Goal 2** Financial self-sufficiency for Fund 21 (Food Service Fund) as measured by net income maintained at break-even after payment of direct and indirect expenses and educational support professionals' (ESP) four percent bonus.

### 2015-2016 Notable Accomplishments

- Forty-one kitchens in District 11 were recognized by the El Paso County Department of Public Health (thirty-six prior year) for excellence in food safety programs. A retail food establishment will be eligible for the recognition if the establishment receives no critical violations on their report in the course of two regular annual inspections during the year.
- We implemented *Breakfast after the Bell* in an additional nine schools between 70-80% FRL eligibility, as required by Colorado statute. *Breakfast after the Bell* is now served in twenty-three District 11 schools, while another nineteen District 11 schools serve breakfast traditionally before school begins.
- Total Meals served during the fiscal year increased 92,966 over the prior year to 3,746,348 including breakfast, lunch, snack, supper, and equivalent meals.
- We offered the Summer Food Service Program with FREE breakfast and/or lunch at thirty-two sites during 2016, including seventeen sites being served by our “mobile” meal delivery program.
- We expanded our partnership with *Care and Share District 11 Farm Fresh Markets* to three sites (Twain, Mitchell, and Swigert) during Summer 2016, offering healthy, FREE food to our community’s hungry families. Additionally, we have had a successful win-win partnership with Care and Share to provide reimbursable meals to their service locations since 2013.
- District 11 Food and Nutrition Services was recognized by the Food Research & Action Center (FRAC) in the *Summer Breakfast Report - September 2016* for our partnerships with external organizations and book giveaways during the Summer Food Service Program.

## ► Division of Business Services

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- District 11 Food and Nutrition Services received a \$47,789 USDA Equipment Grant for a new blast chiller at Coronado HS.
- Food and Nutrition Services served fresh organically grown produce from the Galileo Garden on the salad bar at Galileo Middle School whenever it was available for purchase.
- District 11 Food and Nutrition Services participated in these community culinary events: March of Dimes Signature Chef's Auction and the Glass Slipper Ball.
- As measured by the 2016 Food and Nutrition Services Team Member Satisfaction Survey, we have improved FNS Department team member Overall Satisfaction from 80% in SY2015 to 90% in SY2016.
- District 11 Food and Nutrition Services assumed the School Food Authority (SFA) responsibility (complete Federal meal program oversight) for eight Charter School Institute (CSI) sites located in Colorado Springs, when CSI notified these sites last summer that CSI would no longer be in the business of overseeing school food services.
- District 11 Food and Nutrition Services hosted internship students for both "dietetic" and "culinary" internship programs from Pikes Peak Community College, Aspen Pointe, UCCS, and other universities.
- The Child and Adult Care Food Program (CACFP) continued in District 11 at Swigert MS with our first reimbursable Supper program under the CACFP, feeding hungry students in the late afternoon in coordination with afternoon enrichment programs.
- Food and Nutrition Services collaborates weekly with *West Side Cares Food Pantry* and *Woodmen Valley Chapel's Acts Ministry* in the *West Side Community Center* to provide "rescued food" from ten of the district's kitchens in a food gleaning operation that serves free healthy food to hundreds of families each month.
- This year we continued to reduce food waste in our operations, working with *Colorado Springs Food Rescue*, the *Springs Rescue Mission*, and *Palmer High School* where a great mural was painted by *Concrete Couch* and Palmer students. Through this partnership, students are learning how to reduce consumer waste from meal programs at Palmer, learning about the impact of food waste in our community, providing "rescued food" to the *Springs Rescue Mission*, and advocating for responsible use of food.