



Food and Nutrition Services (FNS)

The Food and Nutrition Services department provides complete food services for Colorado Springs School District 11, which includes National School Lunch Program (NSLP), National School Breakfast Program (NSBP), After-School Snack Program, Summer Food Service Program (SFSP), and catering for school and District 11 functions. The department is revenue-based, operating on a profit and loss format. An internal District 11 leadership team manages the overall program. All products and services are delivered through the use of District 11 resources and produced in the kitchens throughout the District.

2013-2014 Department Key Performance Indicators

- Goal 1** High levels of satisfaction for all customers as measured by growth in average daily participation (ADP) total for all meal programs.
- Goal 2** Financial self-sufficiency for Fund 51 (now Fund 21) as measured by net income maintained at break-even after payment of direct and indirect expenses and educational support professionals' four percent bonus.

2013-2014 Notable Accomplishments

- The 2014 Summer Food Service program increased meal participation in 35 locations to 79,185 total breakfast and lunch meals served, which is up from approximately 60,000 meals served during the prior summer. Additionally District 11 FNS served 27,022 snack and lunch meals to Colorado Springs Care and Share sites this summer!
- Breakfast counts increased 61,399 over the prior year with a focus on serving healthy, non-processed breakfast meals in District 11 this year. 791,568 breakfast meals were served.
- New community partnerships were created with Colorado Springs Christian Schools, Global Village Academy, and MacLaren Charter School where District 11 FNS operates meal programs with an agreement (contract) to serve their school's children and staff "good food," providing exceptional staff, food, and supplies for this service. FNS contract services grew to ten locations in SY2014 with new revenue of \$163,690 bringing total contract service revenue to \$615,441 for the school year.
- Developed and implemented a new scratch-cook system for pizza crusts using non-GMO whole wheat flour for home baked flavor in all "New York style" pizzas served in D11 meal programs. Additionally, baked chicken is now cooked from scratch using USDA donated commodity chicken, saving money while increasing quality.
- The FNS Team refocused in areas of Operations, Culinary, and Information with goals and measures in each area, developed with stake holder input.
- FNS implemented new menu changes required by a reauthorization of the National School Lunch Program, offering additional servings and variety of fruits, vegetables, and whole-grains.

- FNS implemented Breakfast in the Classroom at an additional fourteen schools ahead of HB13-1006 requirements. At the close of the school year, we were at fifteen sites serving breakfast in the classroom daily.
- The FNS team developed, implemented, and monitored new meal programs at Roy J. Wasson High School, including the Springs Community Night School meal program, which required special permission from CDE and USDA.
- Developed and implemented a successful new FNS New Team Member Training Academy for new department employees.
- The FNS team continued a community partnership with Westside Cares and Woodmen Valley Chapel to provide free meals to the hungry at the Westside Community Center Pantry (operated by West Side Cares) through a District 11 “food rescue” program in ten of our schools.
- We had many schools in District 11 recognized for their excellence in food safety with the FNS program being hailed as a gold standard for food safety with the ServSafe program. Great emphasis was placed on food safety which has resulted in 54 sites receiving 100 percent on their El Paso County Department of Public Health inspections with 27 sites receiving another 100 percent score on a SECOND visitation this year to their school.
- District 11 FNS with Galileo students and staff grew over 1,200 pounds of food that went to feed students throughout Colorado Springs School District 11 from the Galileo Greenhouse and gardens. Again, the garden project has drawn national attention.
- Implemented a new, improved electronic point-of-sale system, in all District 11 sites at no additional cost to the school district plus a new pay online and web-based Free and Reduced Application systems for improved customer service.
- The FNS Department ran continuously with an estimated average of 31 open positions daily throughout the school year.
- Rick Hughes was recognized by the School Nutrition Association as 2014 Colorado Outstanding Director of the Year and was cited or contributed to the media several times (Westside Pioneer, Gazette, TV News.)
- Additionally, the D11 Good Food Project was featured again in the *Food Service Director* magazine (June 2014) issue.